How to check Agent is installed in Windows servers

This document is written without having access to any windows server and on assumption that agent is installed or will be installed by accepting default folders and Agent Name.

1. Check if some Autosys folders exist in the servers:

C:\Program Files\CA\WA\_Agent R11.3

C:\Program Files\CA\SharedComponents\\*\*\*\*

C:\ProgramFIles\CA\CA Workload Automation AE\\*\*

If they exist, probably R11.3 agents are installed.

1. Check Agent is up and running:

Go to the services. You can run the utility (services.msc) from start menu

[%windir%\system32\services.msc]

Specifies the name for an agent installed on Windows that appears in the list of services. You can control the Agent installed as windows service. So, in our default situation, agent name is: WA\_Agent in all instances in IFS environment.

If you see the Agent service in the list but not running, you need to start the service to run the Autosys jobs in that machine. You can set how the agent, installed as Windows Service, starts whenever the agent machine is started. Please select “automatic”.

If you don’t see the Agent service in the list of services running on the machine, you may consider it’s a problem or may be Agent is not installed properly or never was installed. Call your Autosys support group.