

## COBIT (Control Objective for Information and Related Technology)

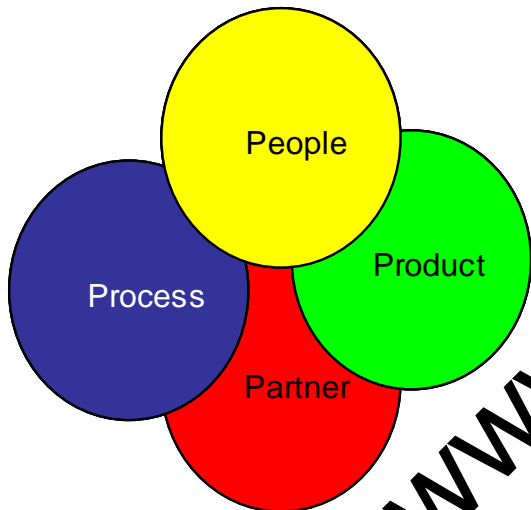
Issued by the IT Governance Institute (ITGI), COBIT is an industry accepted standard for IT security and control practices that provides a reference framework for management, users and security practitioners.

## ITIL (IT Infrastructure Library)

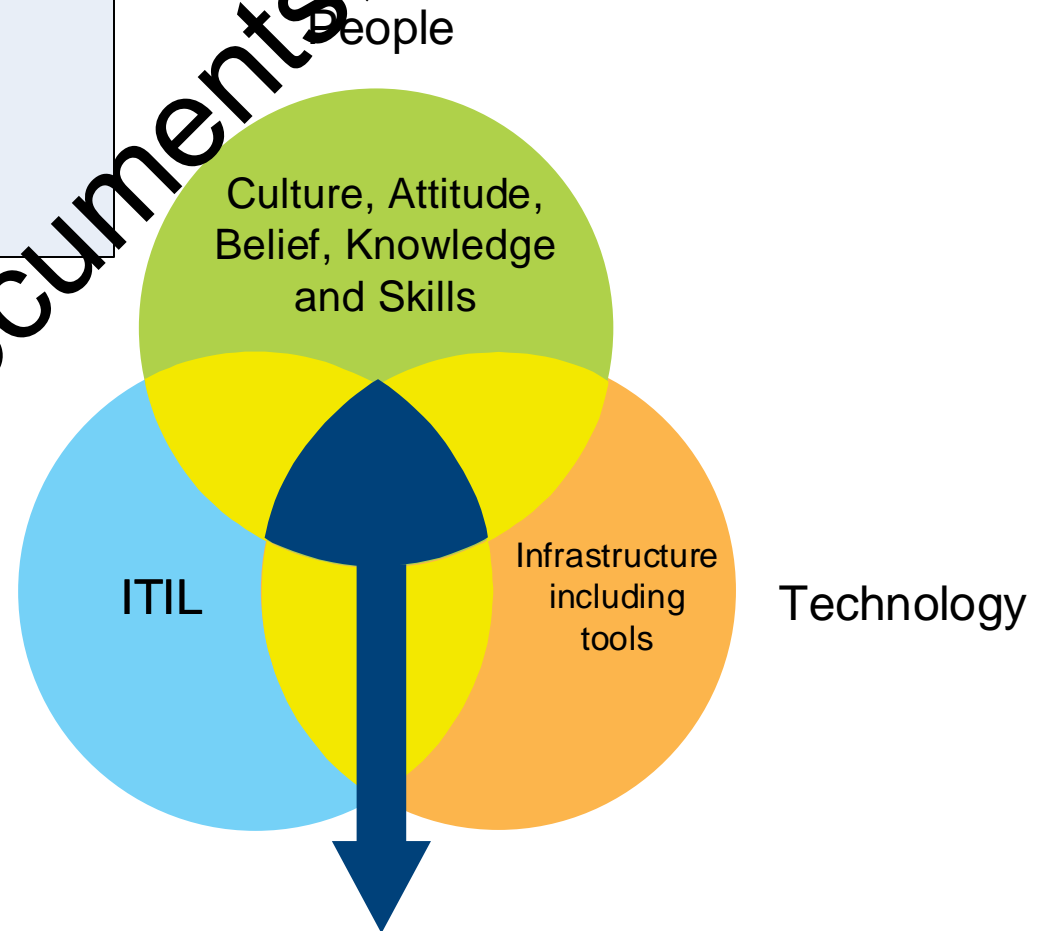
ITIL is one of the most widely accepted management frameworks in the IT world and describes an integrated set of process-oriented best practices for managing IT services.

IT management is all about the efficient and effective use of the four Ps:

- People
- Processes
- Products (tools and technology)
- Partners (suppliers, vendors, and outsourcing organizations).



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Efficient, Effective and Economic